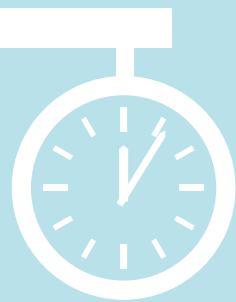
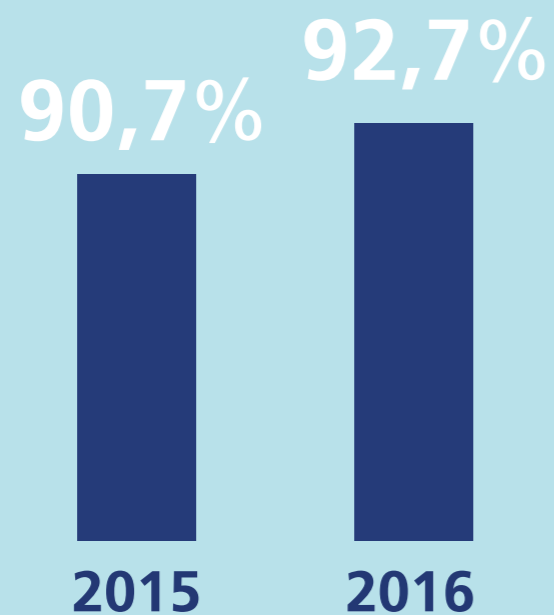


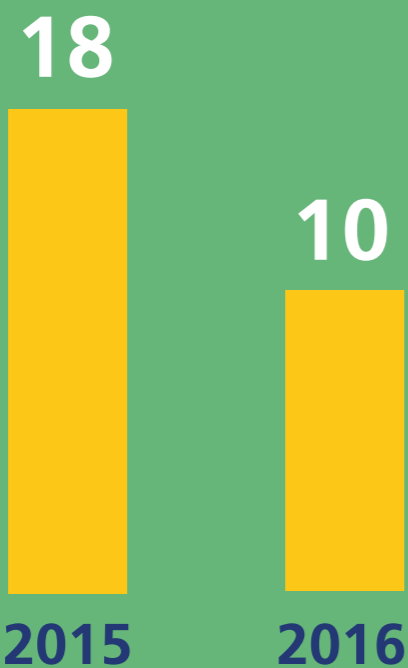
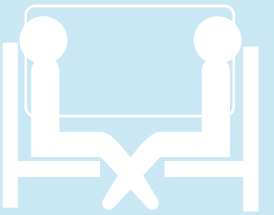
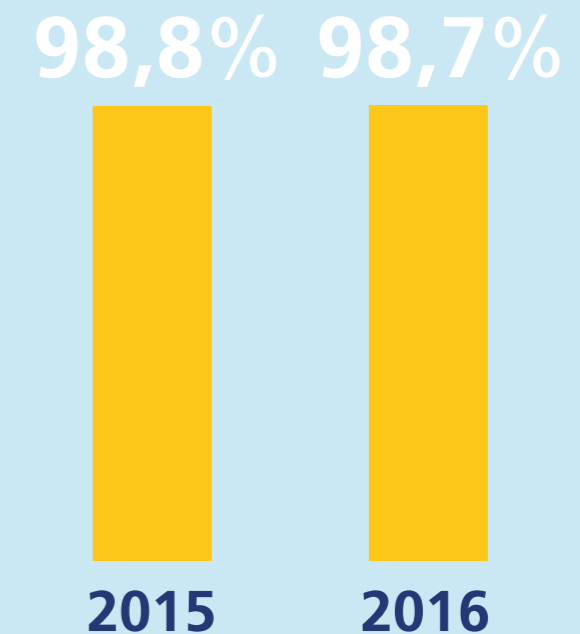
1ste kwartaal 2016



Reizigerspunctualiteit



Vervoercapaciteit in de spits

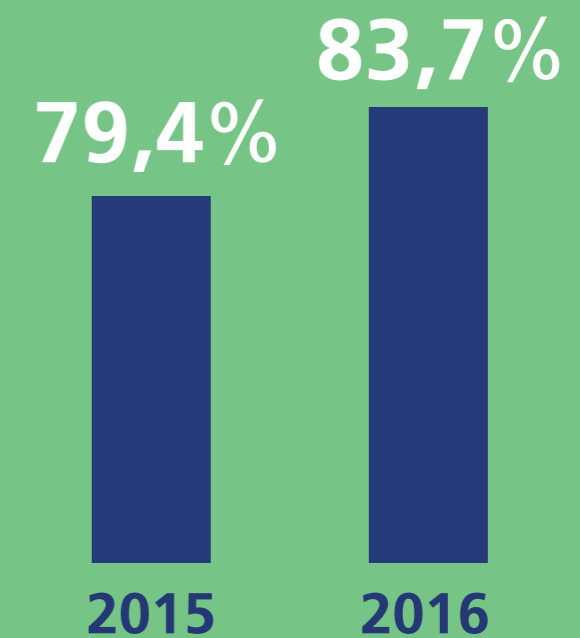


CO2 uitstoot per reizigers kilometer

Reizigersgroei*
3,2%



*bron: AEF rapport april '16



Reisinformatie bij ontregelingen in de trein & op het station